

DIABETES CARE HUB

MyCare Continuous Glucose Monitoring (CGM) Contacts and Resources

These resources can help you find CGM resources, get CGM information, and connect with a patient's MyCare case manager.

Continuous Glucose Monitoring (CGM)					
	Aetna	Buckeye	CareSource	Molina Healthcare	United Healthcare
Find CGM Benefit Information?	Medicare covered benefit Call Member Services: 855-364-0974	Medicare covered benefit Call Member Services: 866-296-8731	Medicare Part B or Part D benefit Call Provider Services: 800-488-0134	Medicare Part B or Part D benefit Call Provider Services: 855-322-4079	Medicare covered benefit Call Provider Services: 800-600-9007
Start a Prior Authorization?	No PA required for providers in the Aetna network	Access provider portal at BuckeyeHealthPlan.com or call provider services: 866-296-8731	Access provider portal at Provider-Portal.Caresource.com or call: 800-488-0134 or Fax: 844-417-6157 *No PA for Dexcom and FreeStyle Libre only via Pharmacy Benefit	Access Availity portal at Provider.Molina-healthcare.com or Fax: 844-251-1451	Access Prior Authorizations on Provider website at UHCprovider.com
Find a CGM Supplier?	Search Provider Directory for DME at aetna.com/dsepublicContent/assets/pdf/en/DME_National_Provider_Listing.pdf	Search Provider Directory for DME at mmp.buckeyehealthplan.com/benefits/find-a-doctor-or-pharmacy.html	Search Provider Directory for DME at findadoctor.caresource.com	Search Provider Directory for DME or pharmacy at molina.saphirethreesixtyfive.com	Search Provider Directory for DME at uhcprovider.com/en/find-a-provider-referral-directory.html
Find a Compatible Phone Supplier?	Members have access to Assurance Wireless Lifeline	Members have access to a Pulsewrx smart phone Enroll online or Call: 888-224-3213	Members have access to a Pulsewrx smart phone Enroll online or Call: 888-224-3213	Members have access to a Pulsewrx smart phone Enroll online or Call: 888-224-3213	Members have access to a Pulsewrx smart phone and can enroll online
Find Non-Emergency Transportation for a Member?	Call Member Services: 855-364-0974	Call Member Services: 866-549-8289 Option 4	Call County Department Job & Family Services (CDJFS): 855-475-3163	Call Access2Care: 844-491-4761	Call Member Services: 877-542-9236
Connect with Member's Case Manager?	Call Member Services: 855-364-0974	Call Member Services: 866-549-8289	Call Member Services: 855-475-3163	Call Member Services: 855-665-4623	Call Case Manager Help Line: 877-542-9236

Access additional continuous glucose monitoring resources at **DiabetesCareHub.org**

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